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# **NATIONAL CENTRE FOR QUALITY MANAGEMENT**

# NCQM ADVISORY SERVICES

#### **CONSULTING SERVICES**

#### MANAGEMENT SYSTEM IMPLEMENTATION ND IMPROVEMENT

- ISO 9001:2015 Quality Management System
- ISO 14001:2015 Environment Management System
- ISO 45001:2018 Occupational Health and Safety Management System
- ISO 27001:2022 IT Security Management System
- ISO 50001:2018 Energy Management System

#### **BUSINESS EXCELLENCE AWARDS**

- RBNQA: Ramakrishna Bajaj National Quality Award
- Deming Prize
- NCQM President's BEQET Awards for Educational Institutions

#### **QUALITY IMPROVEMENT**

- Statistical process control
- Lean Six Sigma implementation
- TPM implementation
- 5S implementation
- Quality circle implementation

## **NCQM EDUCATIONAL SERVICES**

NCQM provides customized in-house education services in following areas. The services comprise of class room training and project work.

- PG Diploma in Total Quality Management Six Month to One Year
- Diploma in Total Quality Management Six Month to one Year
- Lean Six Sigma Green Belt Certification Course- Three Month
- Lean Six Sigma Black Belt Certification Course Six Month

## **NCQM AUDITING SERVICES**

## **MANAGEMENT SYSTEM AUDIT – Internal and Third Party Audits**

- ISO 9001:2015
- ISO 14001:2015
- ISO 45001:2018
- ISO 27001:2022
- ISO 50001:2018



# **NATIONAL CENTRE FOR QUALITY MANAGEMENT**

## **QUALITY OF SERVICE AUDIT**

- Utility Services
- Banking and Insurance
- Telecom Services
- Travel Industry Railways, Airports, Bus Services, Taxi Services
- Public services- Local Bodies like Municipal Corporations, Revenue Dept. etc.

## **NCQM DIAGNOSTIC SERVICES**

- Gap Analysis for Quality Initiatives
- Readiness for Business Excellence Awards, ISO Certifications, etc.

## NCQM CUSTOMER SATISFACTION SURVEYS

- Manufacturing
- Services including Govt. Services

#### **NCQM RESEARCH REPORTS**

- Sector specific research such as Automotive Sector Challenges in India
- Surveys specific to Quality, Environment, Safety, Social, Governance challenges

# For inquiries please contact:

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