

# Two days workshop on ISO 9001:2015 Transition Auditors' Certificate course

April 10 - 11, 2017

Organized by

**National Centre for Quality Management, Mumbai**

## **About the workshop:**

There are number of major changes in ISO 9001:2015 Quality Management System (QMS) Standard over its ISO 9001:2008 version. This two days Transition Auditors' Certificate course is designed to upgrade participating executives to ISO 9000:2015 Series of Standards thoroughly and help them in revising the documents as well. In addition they will get a feel of the changed audit requirements for ISO 9001:2015.

Participating executives will also acquire working knowledge in conducting IA (no more IQA), understand audit methodology for both adequacy & compliance audits and assess effectiveness of organization's QMS. In addition they will develop skills in identifying risks and opportunities for improvements in QMS and thereby help management in sustaining organization's competitiveness both in domestic as well as export markets

## **Coverage**

1. Evolution of ISO and subtle differences in terminology used in ISO
2. Overview on ISO 9000: 2000 series of Standards
3. Overview on ISO 9000: 2008 series of Standards
4. Major changes in ISO 9001:2015 over ISO 9001:2008
5. Understand requirements of ISO 9001: 2015 QMS Standard
6. Exercises
  - 6.1. Exercise 1: QMS terms and definitions
  - 6.2. Exercise 2 : ISO 9001 Quiz
  - 6.3. Exercise 3 : fact or Inference
  - 6.4. Exercise 4: Identifying Clause/sub clause of certain non conformities.
  - 6.5. Exercise 5: Identifying NCs, writing nonconformity report (NCR) an audiot closing an NCR as an Auditee
7. Written test.
8. Workshop evaluation.
9. Feed back and follow up plan.

## **Certificate:**

- Successful candidates will be awarded a certificate from NCQM.
- Others will get certificate of attendance.

## **Who should attend:**

Management Representatives, Department Heads, Managers, Executives, Supervisor, Consultants, Auditors.

**Timing:** Registration at 9.00 a.m. **Session:** 09.30 a.m. to. 5.30 p.m.

**Fees:** Rs. 6,000 + 15% Service tax

**Discount : 15% discount for Patron, Life Patron and Corporate Life Members and 10% for other members and group registration of 3 or more participants.**

## **Registration**

Please send nominations accompanied by course fee in favor of “National Centre for Quality Management” by demand draft / cheque payable at Mumbai to:

### **National Centre for Quality Management**

G - 503, Kailas Industrial Complex,  
Vikhroli - Hiranandani Link Road , Vikhroli (W), Mumbai 400 079.  
Tel: (022) 2517 0483 / 69 / 4011 1962

Email: [drr@ncqm.com](mailto:drr@ncqm.com); [ncqmmumbai@yahoo.co.in](mailto:ncqmmumbai@yahoo.co.in); Website: [www.ncqm.com](http://www.ncqm.com)

## **Organizer**

National Centre for Quality Management (NCQM) was established in 1985 by a group of eminent industrialists and professionals as a not for-profit organisation with Founder President being Late Shri Ramkrishna Bajaj.

NCQM is a premier institution engaged in promoting Quality culture in Indian economic sectors through services like training, education, publication, research and advisory assignments. NCQM is a society registered under Bombay Public Trust Act, 1950. NCQM has its headquarters in Mumbai and extensions centres at Ajmer, Coimbatore, Navi Mumbai , Noida and Pune.

## **Our Offerings**

### **Public / In-house programmes:**

Six Sigma, TQM, TPM, ISO 9000 on QMS, ISO 14000 on EMS, OHSAS 18000, Integrated Management Systems (IMS), TS 16949, ISO 17000 (Laboratory accreditation), ISO 22000 (Food Safety), ISO 27000 (Information security), ISO 28000 (Supply Chain), ISO 50000 (EnMS), HACCP, Statistical Process Control (SPC), Workplace Management (6S), Waste management (8W), Design of Experiments, Kaizen, SEI-CMM, CE Marking, Productivity Improvement, Internal Quality Audit, Lean Manufacturing, Root Cause Analysis for problem solving through use of QC tools and other various Modules in Marketing, Materials, Operations, Finance and Human Resources in Manufacturing and Services Sectors.

**Membership:** Members can avail library facilities, quarterly newsletter, free participation in periodic seminars / lectures. 10% / 15% discount in participation fees of training programmes.

**Publications:** Quarterly newsletter “Quality Striving for Excellence”, books, video, training and research survey reports

**Education:** Post Diploma in Total Quality Management (PDTQM) January 2017 Batch

<b>NCQM Forthcoming Programmes</b>	
<b>Root Cause Analysis &amp; Use of QC Tools</b>	<b>Mar 11</b>
<b>Effective Management of Work Place Through Principles of Housekeeping (6S) &amp; Waste Elimination (8W)</b>	<b>Mar 18</b>
<b>Value Engineering – An Effective Management Tool for Competitive Edge</b>	<b>Mar 25</b>
<b>ISO 9001:2015 Transition Auditors' Certificate Course</b>	<b>Apr 10-11</b>
<b>Supervisory Skills Development</b>	<b>Apr 15</b>
<b>From ISO 14001:2015 Environment Management System</b>	<b>Apr 24</b>
<b>Performance Management System</b>	<b>Apr 29</b>
<b>HACCP</b>	<b>May 26</b>