



Mr. B. Banerjee, President NCQM

and

Trustees of D. L. Shah Trust

for Applied Science, Technology, Arts & Philosophy

Cordially invite you and your professional colleagues

to

8th D. L. SHAH MEMORIAL LECTURE

by

Mr. Anand Sen

President, TQM & Steel Business

Tata Steel Limited

on

**“ Creating a Quality Culture
in an Organisation - The Tata Steel way ”**

Date : February 18, 2017 Time : 2.30 pm to 6.45 pm

Venue: Hall of Harmony, Nehru Centre, Worli, Mumbai 400018

**R S V P: National Centre for Quality Management
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D. L. Shah Trust For Applied Science, Technology, Arts & Philosophy

D. L. Shah Trust promotes and propagates the ideas and visions of its Founder, Late Shri. D. L. Shah, by introducing systems, methods, mechanisms, and practices to better the overall quality of life in India.

The objectives of D. L. Shah Trust are:

- To promote research and other activities related to the preservation, protection and improvement of the ecology and environment.
- To promote and foster the movement of quality consciousness & quality awareness as regards products & services provided in India.
- To promote the development & use of environment friendly industry process and water management techniques.
- To promote research & development as to safety measures and practices followed in industrial concerns.
- To work towards the introduction of systems, methods, mechanisms and practices to the betterment of the overall quality of life in India.
- To make quality of dealing & business ethics to inspire confidence and faith among all public.
- To make Made in India label synonymous with Quality of Excellence.

National Centre for Quality Management (NCQM)

- Established in 1985 by a group of eminent industrialists as a not-for-profit organization with its Founder President Late Shri Ramkrishna Bajaj.
- A premier institution engaged in promoting quality culture in Indian economic sectors through services like training, education, publication, research and advisory assignments.
- Headquarter in Mumbai and extension centres at Ajmer, Coimbatore, Navi Mumbai, Noida and Pune.
- Conducts 'Post Diploma in Total Quality Management' correspondence course.
- NCQM conduct training programs on Six Sigma, TQM, TPM, ISO 9000 on QMS, ISO 14000 on EMS, OHSAS 18000, Integrated Management Systems (IMS), TS 16949, ISO 17000 (Laboratory accreditation), ISO 22000 (Food Safety), ISO 27000 (Information security), ISO 28000 (Supply Chain), ISO 50,000 (EnMS), HACCP, Statistical Process Control (SPC), Workplace Management (5S), Waste management (8W), Design of Experiments, Kaizen, CE Marking, Productivity Improvement, Internal Audit, Lean Manufacturing, Root Cause Analysis for problem solving through use of QC tools. And also various Modules in Marketing, Materials, Operations, Finance and Human Resources in Manufacturing and Services Sectors.



Mr. Anand Sen
President, TQM & Steel Business
Tata Steel Limited

In his current role as President, TQM & Steel Business he is responsible for the Steel Business including Marketing & Sales and for the promotion of TQM across Tata Steel India.

Mr. Sen graduated from IIT Kharagpur as a Metallurgical Engineer and joined Tata Steel as a Graduate Trainee in the year 1981. Subsequently, he completed his PGDBM (Marketing) from IIM, Kolkata and also has an Executive MBA from CEDEP at INSEAD, France.

Professional Journey

Mr. Sen has worked across Marketing and Sales, Strategy and Business Leadership, Operations and Projects, in his more than three decades long career.

Besides serving as President, TQM & Steel Business, Mr. Sen is on the board of the following companies:

- Tata Steel Processing and Distribution Ltd. (Chairman)
- TAYO Rolls Ltd.(Chairman)
- Tata Blue Scope Ltd.
- The Tinsplate Company of India Ltd.
- JCAPCPL
- Nat Steel Holdings Pvt. Ltd.

He is a board member of XIM, Bhubaneswar and also chairs the following institutions:

- Jamshedpur School of Arts
- Jharkhand Boxing Association

Mr. Sen is the **Vice President of the Indian Institute of Metals** and also the **Chairman of its Ferrous division**. He is a **member of the advisory committee of the Centre of Excellence in Steel Technology, IIT Bombay**.

Mr. Sen is also a Council Member of the All India Management Association (AIMA).

Accolades and Awards

He was awarded the Essar Gold Medal of the Indian Institute of Metals in 2004 and the IIM Tata Gold Medal in 2012.

PROGRAMME SCHEDULE

2.30 pm to 3.00 pm : Registration

3.00 pm to 3.15 pm : Welcome address & Highlights of NCQM's achievements by Mr. Mahesh V. Gandhi Trustee, NCQM

3.15 pm to 3.30 pm : Brief Introduction of Late Shri D. L. Shah & activities of D. L. Shah Trust for Applied Science, Technology, Arts & Philosophy by Mr. H. K. Taneja, Trustee, D. L. Shah Trust

3:30 pm to 3.35 pm : Introduction of Speaker by Mr. B. Banerjee, President, NCQM

3.35 pm to 5.15 pm : D L Shah Memorial Lecture by Mr. Anand Sen, President, TQM & Steel Business, Tata Steel Limited
Topic : " Creating a Quality Culture in an Organisation - The Tata Steel way "

5.15 pm to 5.35 pm : 1. Question / Answer session
2. Summary of learning points – Facilitated by Mr. B. Banerjee

5.35 pm to 6.00 pm : BEQET Award 2016 prize distribution

6.00 pm to 6.10 pm : Vote of thanks by Mr. Santosh Khadagade Vice President, NCQM

6.10 pm to 6.45 pm : High Tea