



# NATIONAL CENTRE FOR QUALITY MANAGEMENT

(Society Registered under Bombay Public Trust Act. 1950 Reg. No. F. 10488(Bom)dt.29/6/1985)

G - 503, Kailas Industrial Complex,  
Vikhroli - Hiranandani Link Road,  
Vikhroli (W), Mumbai 400 079

Tel: (022) 2517 0483 / 69

Email: ncqm@vsnl.com

drr@ncqm.com

Website: www.ncqm.com

EX/PDTQM/R-1611

28 / 10 / 2016

## Post Diploma in Total Quality Management December 2016 Examination

1. Examinations of our course, Post Diploma in Total Quality Management is scheduled as follows

Paper	Subject	Date / Timings	
I	Total Quality Management (TQM)	Saturday December 17, 2016	10.00am to 1.00pm
II	Statistical Process Control (SPC)		2.00pm to 5.00pm
III	Quality and Management Systems (QMS)	Sunday December 18, 2016	10.00am to 1.00pm
IV	TQM in Manufacturing Industries / TQM in Service Industries		2.00pm to 5.00pm
V	Tools and Techniques for Organisational Excellence	Friday December 16, 2016	10.00am to 1.00pm

2. There will be five papers. Each examination paper will be of 100 marks and 3 hours duration. 50 marks for subjective part and 50 marks for objective part.
3. The student will have to score an aggregate of 250 marks out of 500 marks (50%) in all the five subjects (Paper I–V) to pass the examination, subject to a minimum of 35 marks in each subject. This rule will also be applicable to all the students who have cleared one or more subjects in previous examinations upto June 2016.
4. Student applying for the examination is required to submit a five page (full scape paper 13 x 8 1/2 inch / A4) hand written report in each subject /s he has opted to appear for examination, giving details as to, **‘What knowledge the student has learnt from the particular subject and how he will apply it in his organisation’**.

The report has to be submitted to the examination Centre In-charge at the time of the respective examination paper.

The answer will be graded A / B / C / D. The student getting 'D' grade in any subject will have to resubmit his report for that particular subject.

5. Please fill in the enclosed form giving full details and options for Examination Centre. The form contains identification signature and particulars of the student appearing for the examination.
6. Applications from eligible students will be received in prescribed form (enclosed) till December 9, 2016 at the following address only  
**National Centre for Quality Management  
503, G-Wing, 5th Floor, Kailas Complex,  
Hiranandani-Vikhroli Link Road,  
Vikhroli (West) Mumbai 400 079**

...2



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- 2 -

December 2016 Exam

7. Two copies of passport size photographs should accompany the form, alongwith examination fees as given below by demand draft / cheque payable at Mumbai and in favour of 'National Centre for Quality Management'.

<b>January &amp; July 2016 Batch 1<sup>st</sup> attempt</b>	<b>July 2015 and previous batches &amp; 2<sup>nd</sup> attempt</b>	<b>Late submission of home assignments</b>
300/- per subject (plus 15% service tax)	500/- per subject (plus 15% service tax)	200/- per subject (plus 15% service tax)

8. Valid NCQM Student membership is a pre-requisite for appearing in the examination.
9. Detailed address of the Examination Centre will be intimated to the students with the Hall Tickets / email, one week before the examination.
10. Tentative schedule of one day free contact sessions at NCQM Learning Centre, Mumbai is given below.

<b>Paper</b>	<b>Subject</b>	<b>Date / Timings</b>
I	Total Quality Management (TQM)	Sunday, Dec 11, 2016 10.00am to 5.00pm
II	Statistical Process Control (SPC)	Saturday & Sunday, Dec 3 & 4, 2016 10.00am to 5.00pm
III	Quality and Management Systems (QMS)	Friday, Dec 2, 2016 10.00pm to 5.00pm
IV	TQM in Manufacturing Industries / TQM in Service Industries	Monday, Dec 5, 2016 10.00am to 5.00pm
V	Tools and Techniques for Organisational Excellence	Saturday, Dec 10, 2016 10.00am to 5.00pm

Students are requested to attend the contact sessions. Contact Sessions are conducted to guide students and to help them for preparation of examinations and to solve their difficulties.

D.R.Rao  
Course Co-ordinator